

VP/Vet
Ri/Be



**WAR VETERANS
ALLOWANCES**

*including Civilian War Allowances
and The Assistance Fund*

*Published under
The authority of The Minister of Veterans Affairs*

AMENDMENTS TO WAR VETERANS ALLOWANCES

EFFECTIVE SEPTEMBER 1, 1966

To bring up to date the July and November 1966 printings of "War Veterans Allowances including Civilian War Allowances and The Assistance Fund", the following changes should be made:

1. Page 12, line 2 - change \$94 to \$105
line 3 - change \$161 to \$175
line 21 - change \$1,596 to \$1,740
line 23 - change \$2,664 to \$2,940
2. Page 13, line 10 - change \$147 to \$170
line 13 - change \$2,664 to \$2,940
change \$222 to \$245
line 16 - change \$147 to \$170
line 18 - change \$202 to \$225
line 19 - change \$161 to \$175
line 23 - change \$41 to \$50
3. Page 30, line 8 - change "No. 8 Temporary Bldg.,
Carling Ave." to "Billings Bridge
Plaza, Riverside Drive and Bank
Street."
line 10 - change "Mackenzie Bldg., 36
Adelaide St. East" to "Global
Bldg., 480 University Ave."
line 20 - change "Traders Bldg., 1107 -
1st St., S.W." to "Sam Livingstone
Bldg., 510 - 12th Ave., S.W."

December 1966

THIS STICKER IS GUMMED ON THE BACK.
PLEASE INSERT INSIDE FRONT COVER OF YOUR BOOK.

A Summary of the Provisions

of

The War Veterans Allowance Act

The Civilian War Pensions and

Allowances Act (Part XI)

and

The Assistance Fund

as amended June 30, 1965

First Printing—December 1955
 Second Printing—June 1956
 Revised—December 1957
 Reprinted—November 1959
 Reprinted—February 1960
 Revised—July 1961
 Reprinted—June 1963
 Reprinted—June 1964
 Revised—September 1965
 Reprinted—July 1966
 Reprinted—November 1966

ROGER DUHAMEL, F.R.S.C.
 QUEEN'S PRINTER AND CONTROLLER OF STATIONERY
 OTTAWA, 1966

Cat. No. V44-166

INDEX

	Page
Introduction.....	5
WAR VETERANS ALLOWANCES	
Eligibility.....	7
Veterans.....	7
Widows.....	9
Orphans.....	11
The Allowances.....	12
Rates and Ceilings.....	12
Other Income.....	13
Exempt Income.....	14
Casual Earnings.....	15
Farm Income.....	15
Roomers and Boarders.....	16
Real Estate Income.....	17
Dependant's Income.....	18
Special Awards.....	18
Recipients Outside Canada.....	19
Suspended and Discontinued Allowances.....	19
Ineligible Persons.....	20

	Page
General Information.....	22
When Circumstances Change.....	22
Single or Married Rates.....	22
WVA Year.....	23
Applications.....	24
Administration.....	25
Treatment.....	25
VLA Settlers.....	26

CIVILIAN WAR ALLOWANCES

Service Requirements.....	27
Other Requirements.....	27

ASSISTANCE FUND

Eligibility.....	28
Assistance Available.....	28
Application for Assistance.....	29
Counselling Service.....	29
List of DVA District Offices.....	30

INTRODUCTION

The War Veterans Allowance Act, first passed in 1930, provides allowances to Canadian and other veterans whose war service and financial circumstances make them eligible for such assistance, and to the widows and orphans of such veterans.

This booklet has been prepared as a ready reference for veterans and others who want to know who may obtain an allowance, and the conditions under which it may be paid. It is also intended to be a guide to those who have been awarded allowances and who may be uncertain of the rules, and of what to do when their circumstances change.

Civilian war allowances may be paid to eligible groups of civilians who performed, in World Wars I and II, service closely associated with the Armed Forces, and to their widows and orphans. The conditions under which these allowances may be paid are similar to those for veterans.

Assistance Fund payments are available to recipients of War Veterans Allowances and Civilian War Allowances under the conditions described in that section of the booklet.

The following pages outline the main rules governing eligibility and the payment of the allowances, but in general terms only. Recipients, and others, who need more specific or detailed information should get in touch with the nearest office of the Department of Veterans Affairs. A list of these offices appears at the back of this booklet.

ELIGIBILITY

VETERANS WHO MAY BENEFIT

Veterans of the Canadian, Commonwealth and Allied forces may obtain the benefits of the War Veterans Allowance Act if their war service, age, residence and financial circumstances are within the limits defined in the Act.

Service Requirements

From a service point of view, veterans of the Canadian forces are eligible:

- (a) If they served in a theatre of war; or
- (b) If they are in receipt of a service disability pension, or have accepted a commuted pension; or
- (c) If they served in both World Wars and were honourably discharged from the last enlistment in each; or
- (d) If they served in the United Kingdom during World War I for at least 365 days prior to November 12, 1918, including sailing time between Canada and the United Kingdom prior to that date.

This includes veterans of the North West Field Force (Riel Rebellion) and the Canadian Contingents of the South African War (if they had embarked for South Africa prior to June 1, 1902), as well as veterans of World War I, World War II and the Korean Operation.

Veterans of His Majesty's forces, other than those of Canada, and of the forces allied with His Majesty, who served in

the South African War or in World Wars I or II, must have the service or pension status outlined in (a), (b) or (c) above AND they must have been domiciled in Canada at the time of joining such forces, or alternatively, have resided in Canada for at least 10 years. Canadians who served with British or Allied forces are eligible if they served as in (d) above.

Veterans of His Majesty's or Allied forces whose service in World War I was not in a theatre of war, but who have the domicile or residence qualifications, are eligible if they also served with the Canadian forces of World War II in the Western Hemisphere and have honourable discharges.

Age Requirements

Male veterans become eligible for allowances at the age of 60, and female veterans at the age of 55. Both groups, however, may be awarded allowances at earlier ages if they are considered to be:

- (a) Permanently unemployable because of physical or mental disabilities; or
- (b) Unable to maintain themselves due to a combination of economic handicaps and physical or mental disabilities or insufficiency, and are unlikely to become able to do so.

Residence Requirements

To be eligible to apply for an allowance it is necessary to be a resident of Canada at the time of application.

A veteran who plans to return to Canada to apply for this allowance should first communicate with the War Veterans Allowance Board, Ottawa, Canada, in order that at least service eligibility may be established.

Financial Requirements

The amount of personal property owned by a veteran and/or his spouse also affects his eligibility for an allowance. Though he may be otherwise eligible, he may not be qualified for an allowance if he has personal property valued at more than:

- (a) \$1,250 if eligible for single rates; or
- (b) \$2,500 if eligible for married rates.

Personal property includes cash on hand or in a bank, negotiable bonds and marketable securities, non-essential motor vehicles and certain real estate. Exemptions for an applicant's or recipient's interest in real estate should be discussed with the District Authority.

Applications will be declined if it is considered that personal property has been disposed of for the purposes of qualifying for an allowance. However, excess personal property may be used for certain purposes, such as the acquisition or maintenance of the applicant's home, the purchase of essential furniture, and the payment of legitimate debts.

Where excess personal property is to be reduced by ordinary living, the rate at which it is spent should not usually exceed \$250 per month for married persons, or \$160 monthly for those who are single.

WIDOWS WHO MAY QUALIFY

A veteran's widow may qualify for the benefits of the Act if she was living with, or being maintained by, her husband at the time of his death; providing, of course, that her late husband was himself eligible from a service standpoint. Under certain circumstances the War Veterans Allowance Board may award an allowance to a widow who was not residing with or being maintained by her husband at the time of his death.

This means that a widow may qualify for an allowance following the death of her husband, if he was a disability pensioner, or if his war service was such that he would have been eligible for an allowance at the time of his death. This does not mean that the deceased veteran had to be receiving an allowance as he may have been prevented from doing so due to age, financial circumstances or other reasons.

In addition, a widow of a veteran of the Commonwealth or Allied forces, who died in Canada before completing his required 10 years residence, becomes eligible when she has lived in Canada for 10 years, provided that the time of the husband's residence in Canada plus the time since his death totals at least 10 years.

A woman who had been living with a veteran whom she could not legally marry, and who had been maintained by him and publicly represented as his wife for at least seven years prior to his death, may be deemed to be the widow of that veteran for the purposes of the Act.

Widows become eligible for allowances at age 55, or younger if they are permanently unemployable or incapable of maintaining themselves, and unlikely to become capable of doing so, due to a combination of economic handicaps and physical or mental disabilities or insufficiency; and if their incomes and assets are within the limits outlined for veterans.

It is not necessary for the widow of a recipient who died while residing outside Canada, to return to Canada to qualify for an allowance provided that:

- (a) She left Canada with the recipient or within three months of his departure;
- (b) She had resided in Canada for at least 12 months prior to leaving; and
- (c) She was living with and being maintained by the recipient at the time of his death.

ORPHANS WHO ARE ELIGIBLE

As with widows, the eligibility of orphans depends upon the war service or disability pension status of the veterans concerned.

If the child's father, or mother, would have been eligible under the Act, he, too, is eligible for an allowance if, through death, he has lost both parents, or has been abandoned by a surviving parent.

The child of unmarried parents whose father, at the time of his death, was in receipt of an allowance for that child, is deemed to be an orphan for the purposes of the Act.

To qualify for an allowance, an orphan may not have assets of more than \$1,250; and the combined assets of two or more orphans of one family, who are otherwise eligible, may not exceed \$2,500.

Allowances are not ordinarily paid beyond the age of 16 to male orphans, or 17 to female orphans, but may be continued up to 21 years of age if they are continuing approved studies or are incapacitated.

An orphan who is receiving a pension under the Pension Act may also be awarded an allowance to bring his total income up to the pertinent income ceiling.

THE ALLOWANCES

RATES AND CEILINGS

Maximum Rates

The maximum allowance which may be paid to a veteran or a widow, qualified for the single rate, is \$94 per month. For those eligible to receive the married rate, the maximum is \$161 each month.

One orphan may receive \$60 per month; two orphans of one veteran, \$105; and three or more orphans of one veteran, \$141. These allowances may be paid directly to the orphan or to a guardian on his behalf, depending upon circumstances.

Whether a recipient—a person to whom an allowance has been awarded—receives the maximum allowance or not depends upon the amount of other income, exclusive of exempt income, that he has.

The combination of other income and the allowance may not exceed certain amounts which are set forth in the Act. These limits are on a yearly basis and are called Annual Income Ceilings.

Annual Income Ceilings

The annual income ceilings for the different classes of recipients are as follows:

Veterans, widows and widowers, paid at single rates	\$1,596
Veterans, widows and widowers, paid at married rates	2,664
One orphan	1,008
Two orphans of one veteran	1,608
Three or more orphans of one veteran	2,016

The annual income ceiling for a blind recipient, or a recipient with blind spouse, is increased by \$120.

Thus the allowance awarded to a recipient with other income will be either the difference between his other income and his annual income ceiling, or the appropriate maximum rate, whichever is the lesser.

Example

A married veteran with other income of \$75 per month—old age security pension perhaps—would receive a monthly allowance of \$147, which is arrived at by the following calculation:

His annual income ceiling
is \$2,664, or \$222 per month.
His other income is \$ 75 per month.

Allowance which can be
awarded is \$147 per month.

However, if he had only \$20 other income each month, leaving him \$202 short of his income ceiling, the monthly allowance award would be only \$161 as that is the maximum rate provided by the Act for married recipients.

(If his circumstances warranted it, however, the other \$41 could be paid from the Assistance Fund. See pages 28 and 29.)

OTHER INCOME

An allowance may be awarded to any veteran or dependant, otherwise eligible, whose other income does not exceed the pertinent annual income ceiling.

"Other income" is the term used when referring to receipts from various sources which affect the amount of allowance a recipient may be paid. It includes certain types of earnings, interest on investments, disability pensions, annuities, retirement pensions, old age security pensions, free board and lodging, and so on; in fact, income from all sources except those specifically laid down in the Act as being exempt.

EXEMPT INCOME

"Exempt income" means receipts which are not considered when calculating how much allowance may be paid to a recipient. It includes income from the following sources:

- (a) Allowances under the Pension Act and certain other laws for the service of attendants, or for the wear and tear of clothing;
- (b) An additional allowance under the Pension Act for any dependent child or parent of a veteran;
- (c) A pension or grant received in connection with a military decoration;
- (d) Any casual earnings (see page 15);
- (e) War service gratuities or re-establishment credits paid under the War Service Grants Act;
- (f) Mother's allowance or relief for dependent children paid by a province or municipality;
- (g) Family allowances and youth allowances;
- (h) Bank interest or dividends of \$50 or less per year;
- (i) Compensation for maltreatment while a prisoner of war (for a period of two years following payment thereof, after which it is regarded as "personal property");
- (j) Scholarships or bursaries to orphans.

CASUAL EARNINGS

Recipients who are able to do some work may have earnings from two classifications of employment: full-time work and part-time employment.

Full-time employment is defined as any steady work in which the person is fully engaged during the daily working hours of the normal work week for that particular type of employment.

There is no exemption on earnings from full-time employment of more than four consecutive months in the veterans allowance year; earnings from such employment are fully assessable as "other income" (see pages 13 and 14).

On the other hand, recipients may have earnings from full-time employment of four consecutive months or less, and from part-time work for any period, of up to \$600 per year if single and \$900 if married, without their allowances being reduced by reason of income from such sources.

The earnings of both the recipient and his spouse are taken into account, and the recipient is required to report all employment, including that of his spouse, to his District Authority.

FARM INCOME

Simple Method

To simplify the calculating of income from farms which recipients may have, a formula, based on the gross farm receipts, is used. This formula, shown below, provides that certain percentages of the gross farm receipts shall be considered to be "other income" when determining how much allowance may be paid.

The percentages are as follows:

25% of the first \$1,000 of gross farm receipts;

40% of the next \$1,000; and
50% of all receipts over \$2,000.

Alternative Method

If a recipient claims this formula is unfair to him, he may have his "other income" worked out on the basis of operation expenses against gross receipts. However, it is his responsibility to support his claim with acceptable evidence which, usually, means farm accounts supported by bills and receipts, etc.

In calculating a farmer's income, no value is placed on the shelter, food and fuel which the farm provides for the use of himself and family.

Farm Year

For recipients who have farm income, the period from November 1st of one year to October 31st of the next year is regarded as the normal year for War Veterans Allowance purposes.

ROOMERS AND BOARDERS

When Cost Is Known

Where a recipient, or his spouse, provides room or board for one or more persons, his other income is the difference between what he receives for the accommodation and the cost of providing it.

When Cost Not Known

Where it is impractical to determine the cost of providing the accommodation, the yardsticks outlined below have been set up to determine the "cost to the recipient" for allowance purposes.

1. Rooms Only —(a) \$10 per month per room, where the recipient is not responsible for the furnishings; or

—(b) \$15 per month for each room, where the recipient is responsible for the furnishings of the room.

2. Kitchen Privileges—\$ 5 per month for each person extended kitchen privileges.
3. Board Only —\$35 per month per person.
4. Room and Board —\$50 per month per person.

Amount Regarded as Casual Earnings

Revenue received from roomers and boarders in excess of the authorized costs are considered to be casual earnings up to \$600 per year for single recipients, and up to \$900 for those receiving married rates (see page 15).

INCOME FROM REAL ESTATE

The rules relating to income from real estate are too extensive to be outlined in detail in this booklet. The following main principles may be a useful guide, but specific cases should be discussed with DVA officials.

Main Rules

Briefly, a recipient may have an interest of up to \$10,000 in the property where he resides, and from which he obtains no revenue, without his allowance being affected. If his interest in his home is greater than \$10,000, he is considered to have an annual income from the property of five per cent of the interest in excess of that amount.

If a portion of the property occupied by the recipient is rented, the net revenue therefrom—gross revenue less reasonable and necessary expenses for maintenance but not payments of principal on any mortgage or agreement of sale—is considered to be income. If the "net revenue" cannot be calculated, one-

half of the gross revenue is assumed to be income for the purposes of the Act.

Transfer of Property

An applicant or a recipient may not dispose of property in order to qualify for an award or to increase an existing allowance. Should this be done, the law requires the District Authority making the decision to take into account the value of the property as if the disposition had not been made.

DEPENDANT'S INCOME

When a recipient is awarded an allowance at married rates, any income his wife may have is added to his for the purposes of the Act.

This applies also to casual earnings which are limited to \$900 in any year for a married recipient (*see* page 15).

SPECIAL AWARDS

When a recipient or his wife dies, an allowance at married rates may be paid to the survivor for the following twelve months under certain conditions. This also applies upon the death of a child for whom married rates were being paid.

The allowance at married rates may be awarded to the surviving spouse for twelve months if:

- (a) The veteran was a recipient at the time of his death, or had been a recipient at any time during the previous year; or
- (b) The widow (or widower) was a recipient at the time of the child's death, or had been a recipient at any time during the previous year; and

- (c) The financial circumstances of the widow (or widower) warrant such an allowance.

When such a death occurs, the circumstances of the spouse are reviewed by the District Authority concerned and a decision must normally be given within six months of the date of death. It will be rendered as soon as possible after notification of death is received.

RECIPIENTS RESIDING OUTSIDE CANADA

To continue receiving an allowance while residing in another country a recipient must:

- (a) have been living in Canada for twelve months immediately before leaving to reside in another country, and
- (b) be in receipt of an allowance at the time of leaving Canada.

When a recipient has not lived in Canada for twelve months immediately before leaving to reside in another country, his allowance is suspended at the end of the month during which he leaves. It may, however, be resumed when he returns.

Recipients who are planning to leave Canada should consult the War Veterans Allowance District Authority at the nearest office of the Department to be fully informed regarding their rights and responsibilities under the Act if they leave.

SUSPENDED AND DISCONTINUED ALLOWANCES

When Allowance Is Suspended

When a single veteran is in hospital at Departmental expense, his allowance is suspended. An exception to this rule, however, permits the allowance to be paid for up to three months in each year to avoid hardship.

The allowance of a married veteran, who is in hospital at the expense of the Department, may also be suspended, but in practice it is paid to his dependants, if they need it.

Allowances are suspended when recipients are sentenced to imprisonment for more than 30 days, but may be reinstated when the recipients are released. If a recipient is married, or is a widower with dependent children, the allowance may be paid to such dependants, for a period not exceeding twelve months, during his imprisonment.

When Allowance Is Discontinued

Allowances will be discontinued if the recipients are found to have deliberately concealed, or improperly disposed of, personal property in order to qualify for an award. If overpayments of the allowance are thereby created, recovery action will be taken.

Allowances in respect of dependent children or for orphans are normally discontinued at the age of 16 for boys and 17 for girls, but may be continued to age 21 for either if the child is:

- (a) Making satisfactory progress in an approved course of education; or
- (b) Prevented from earning a living because of physical or mental incapacity.

For the latter group, allowances may be paid beyond the age of 21 if the incapacity occurred before the child reached that age, and if he continues to reside with a surviving parent.

INELIGIBLE PERSONS

Those Who May Not Be Paid Allowances

No person may be paid an allowance, of course, who cannot qualify for an award under the rules of eligibility and financial

conditions outlined in this booklet. In addition, an allowance may not be paid to the following persons:

- (a) One who served in the enemy forces during World War II;
- (b) A widow who was not residing with, or being maintained by, her husband at the time of his death, unless she has been exempted from this provision;
- (c) The widow of a veteran who died within one year of the date of his marriage, unless it is considered that, at the time of his marriage, the veteran had a reasonable life expectancy of at least one year, or that circumstances of a special meritorious nature existed.

GENERAL INFORMATION

WHEN CIRCUMSTANCES CHANGE

From time to time the financial and domestic circumstances of a recipient almost certainly will change; "other income" may vary up or down, the "main dependant" may die, children may reach age limits, a legacy may be received, and so on.

ALL SUCH CHANGES
MUST BE REPORTED
TO THE DEPARTMENT

Failure to report changes in circumstances may result in overpayments being created. Such overpayments will be recovered by the reduction of the allowance, or by other means. If changes are not reported deliberately, in the hope that the allowance will not be affected, the allowance may be discontinued.

Changes in circumstances should be reported to the nearest DVA district office.

SINGLE OR MARRIED RATES

Throughout this booklet reference has been made to single and married rates of allowances. The following paragraphs de-

fine those who may be paid allowances at one or the other of those rates.

Single Rate Recipients

The following veterans, widows and widowers may be paid allowances at single rates:

- (a) Those who are unmarried and not residing with a child;
- (b) Those who are married but are not residing with a dependant; and
- (c) Married couples who are each veterans in their own right.

Married Rate Recipients

Recipients who may be paid married rates are:

- (a) Married veterans residing with their wives or dependent husbands;
- (b) Veterans who have maintained, for seven years or more, and publicly represented as their wives, women whom they cannot legally marry; and
- (c) Veterans, widows and widowers who are living with and supporting one or more children.

(Note. A woman who has been maintained by a veteran whom she could not legally marry, and publicly represented as his wife during the seven years prior to his death, may be deemed to be the widow of that veteran for the purposes of the Act.)

WVA YEAR

When an allowance is awarded from a day other than the first day of a month, the initial veterans allowance year will be from the effective date of the award to the last day of the

same month in the following year. Subsequent veterans allowance years will be for 12 consecutive months.

For recipients who have farm income, the period from November 1st of one year to October 31st of the next year is regarded as the normal year for war veterans allowance purposes. (See also pages 15 and 16).

APPLICATIONS

How to Apply for An Allowance

Any person who believes he, or she, is qualified for an allowance may apply for one. Applications must be made on the official application forms, which may be obtained from the nearest office of the Department of Veterans Affairs.

A responsible person may complete an application for an applicant, if the latter is unable to do so himself because of physical or mental disability or other good reason.

The form must be completed in full, and failure to do so will only cause delay in obtaining a decision on the application. Applicants whose service records are outside Canada should be particularly careful to supply enough information about their war-time service to enable it to be verified. When completed, the application should be mailed to the nearest office of the Department.

(**Note.** No award may be made for a period prior to the date that the application is received by a District Authority.)

Additional Information

If asked to do so, Veterans Welfare Officers will assist applicants to complete their application forms, either at the DVA district offices or during the course of their field trips. These

officials are also available to give more detailed information about the Act, and to advise applicants and recipients on matters connected with eligibility, other income, exempt income, treatment and similar subjects.

A list of the DVA district offices, through which the welfare officers may be reached, will be found at the back of this booklet.

ADMINISTRATION

District Authorities

In each Department of Veterans Affairs district office there is a group of officials who deal with applications for, and awards of, war veterans allowances. This group of officials is called the District Authority. Each District Authority is responsible for the administration of the War Veterans Allowance Act in its particular district.

Appeals

Decisions of a District Authority may be appealed to the War Veterans Allowance Board at Ottawa. The Board, as it sees fit, may review at any time decisions of the District Authorities. A veteran should initiate his appeal through his District Authority who will forward it to the Board for consideration and a decision.

TREATMENT

Eligibility

Veterans who are recipients of awards under the Act may be granted, from the Department, medical treatment **in Canada only** for any condition in accordance with the Veterans Treatment Regulations. This does not include the dependants of such veterans, nor widows and orphans of such veterans who may be receiving allowances in their own right.

VLA SETTLERS

A recipient, who is also a settler under the provisions of the Veterans' Land Act, may assign up to \$40 per month of his allowance towards the payment of his indebtedness under that Act.

CIVILIAN WAR ALLOWANCES

Allowances, medical treatment and Assistance Fund grants, similar to those described for veterans are also available to the followings groups of civilians who performed meritorious service in World Wars I or II, and to their widows and orphans, under Part XI of the Civilian War Pensions and Allowances Act:

- (a) Canadian Merchant Seamen of either war,
- (b) Non-Canadians who served in Canadian merchant ships in either war,
- ✓(c) Canadian V.A.D.'s of World War I,
- (d) Canadian Fire Fighters of World War II,
- ✓(e) Canadian Welfare Workers of World War II,
- (f) Canadian Trans-Atlantic Air Crew of World War II, and
- (g) Newfoundland Overseas Forestry Unit of World War II.

SERVICE REQUIREMENTS

Service for at least six months at sea or overseas in the group concerned is the prime requisite for eligibility as to service. V.A.D.'s in World War I are required to have served on the continent of Europe or for at least 365 days in the United Kingdom prior to the Armistice. A pensioner under the Civilian War Pensions and Allowances Act is also eligible.

OTHER REQUIREMENTS

The financial, domestic and residential circumstances under which awards may be made are similar in all respects to those explained in this booklet for veterans and their dependants.

Applications should be made on forms available at any DVA district office listed on page 30.

ASSISTANCE FUND

ELIGIBILITY

A recipient of an allowance under the War Veterans Allowance Act or Part XI of the Civilian War Pensions and Allowances Act may, upon application, be awarded additional financial help from the Assistance Fund provided that:

- (a) he is resident in Canada;
- (b) his income is less than the maximum permitted under the WVA Act; and
- (c) he is in need of assistance (the WVA District Authority determines this).

ASSISTANCE AVAILABLE

Assistance may be awarded either as a monthly supplement to the allowance or as a single payment, but may not increase the total income beyond the annual income ceiling for war veterans or civilian war allowances.

Monthly Supplements

A monthly supplement may be awarded when monthly costs (as determined by the District Authority) of shelter, fuel, food, clothing, personal care, and specific health needs of dependants exceed the recipient's income.

Single Payments

Emergencies or other needs such as major house repairs, replacement of essential furnishings, etc., may be met by means of single payments, provided the recipient's income ceiling under the Act is not exceeded.

Under normal circumstances single payments will be approved only if the applicant's personal property does not exceed

- (a) \$600 for single rate recipients
- (b) \$800 for married rate recipients plus \$200 for each additional dependant.

Debts

As the Assistance Fund may be used to pay off debts only under special circumstances, recipients should consult with a DVA Welfare Officer to discuss family needs and effective ways of meeting them.

APPLICATION FOR ASSISTANCE

Application for Assistance Fund help must be made on forms obtainable from DVA district offices. When completed, the application must be signed by the applicant, and forwarded to the nearest DVA office.

COUNSELLING SERVICE

In each District Office the Department maintains a staff of experienced Welfare Officers who are qualified to offer veterans and their dependants information and guidance regarding benefits which are available from the Department of Veterans Affairs, and also basic information about and referral to the services of other agencies.

Veterans and dependants seeking information or the services of a Welfare Officer should visit, phone or write to their nearest District Office, the address of which is listed on page 30.

DISTRICT OFFICES AND ADDRESSES

St. John's Nfld.	Sir Humphrey Gilbert Bldg., Duckworth St. East
Charlottetown, P.E.I.	Dominion Bldg., Queen and Richmond Sts.
Halifax, N.S.	Camp Hill Hospital
Sydney, N.S.*	New Federal Bldg., Dorchester and Charlotte Sts.
Saint John, N.B.	New Post Office Bldg., Prince William St.
Quebec, P.Q.	2705 Laurier Blvd., Ste. Foy, Quebec 10
Montreal, P.Q.	4545 Queen Mary Road
Ottawa, Ont.	Billings Bridge Plaza, Riverside Drive & Bank St.
Kingston, Ont.*	New Federal Bldg., Clarence St.
Toronto, Ont.	Global Bldg., 480 University Ave.
Hamilton, Ont.	National Revenue Bldg., Main and Caroline Sts.
London, Ont.	217 York St.
Windsor, Ont.*	6th Floor, Dominion Public Bldg., 185 Ouellette Ave.
North Bay, Ont.	Federal Bldg., Worthington and Ferguson Sts.
Winnipeg, Man.	Commercial Bldg., 169 Pioneer Ave.
Port Arthur, Ont.*	Public Bldg., 33 South Court St.
Regina, Sask.	Motherwell Bldg., Victoria Ave. and Rose St.
Saskatoon, Sask.	Federal Bldg., 1st Ave. and 22nd St.
Calgary, Alta.	Sam Livingstone Bldg., 510-12th Ave. S.W.
Edmonton, Alta.	Federal Bldg., 99 Ave. and 107th St.
Vancouver, B.C.	Veterans Affairs Bldg., 1231 Haro St.
Victoria, B.C.*	Belmont. Bldg., 805 Government St.

*Sub-offices without district authorities.

DISTRICT OFFICES AND ADDRESS

Albany, N.Y. ...
 Albuquerque, N.M. ...
 Anchorage, Alaska ...
 Atlanta, Georgia ...
 Austin, Texas ...
 Baltimore, Maryland ...
 Birmingham, Alabama ...
 Boston, Massachusetts ...
 Buffalo, New York ...
 Butte, Montana ...
 Charlotte, North Carolina ...
 Chicago, Illinois ...
 Cincinnati, Ohio ...
 Cleveland, Ohio ...
 Dallas, Texas ...
 Denver, Colorado ...
 Detroit, Michigan ...
 El Paso, Texas ...
 Fort Worth, Texas ...
 Houston, Texas ...
 Indianapolis, Indiana ...
 Jacksonville, Florida ...
 Kansas City, Missouri ...
 Knoxville, Tennessee ...
 Las Vegas, Nevada ...
 Little Rock, Arkansas ...
 Los Angeles, California ...
 Louisville, Kentucky ...
 Memphis, Tennessee ...
 Miami, Florida ...
 Milwaukee, Wisconsin ...
 Minneapolis, Minnesota ...
 Mobile, Alabama ...
 New York, New York ...
 New Orleans, Louisiana ...
 Oklahoma City, Oklahoma ...
 Omaha, Nebraska ...
 Philadelphia, Pennsylvania ...
 Phoenix, Arizona ...
 Portland, Oregon ...
 Richmond, Virginia ...
 Salt Lake City, Utah ...
 San Antonio, Texas ...
 San Diego, California ...
 San Francisco, California ...
 San Jose, California ...
 Seattle, Washington ...
 Springfield, Illinois ...
 St. Louis, Missouri ...
 Tampa, Florida ...
 Tulsa, Oklahoma ...
 Washington, D.C. ...
 Wichita, Kansas ...

Telephone numbers listed in parentheses